

# PPO network: best coverage, best savings

Careworks' vast network offers access to nationwide coverage, and customizable options focused on treating workplace injuries.

## Our experience

Serving the workers compensation industry since 1999 has provided our management team with a unique understanding of what a network must consist of in order to achieve the results our customers contract with us to deliver. We support thousands of employers across the United States that access our network directly or through one of the major bill review software companies with whom we have connectivity. This combination of experience and technology ensure that we can deliver substantial savings and do so accurately and timely. Caring for your employees and ensuring that they receive the best and most effective medical care possible is what we do best.

## Our providers

Our proprietary national Preferred Provider Organization (PPO) was developed to serve the unique needs of the workers' compensation industry. Our network provides access to over 800,000 medical professionals across the United States that understand the complexities of workplace injuries, and recognize the value of early intervention, medical treatment guidelines and returning injured employees back to meaningful employment.

We work with our clients to ensure that we have the right providers and If an employee needs a specific doctor or treatment facility that isn't in our network, you can request that provider be added.

Our network development staff will contact the providers on your behalf, and if they meet the required contracting and credentialing criteria, will be included in the network. Our network staff manages our provider network throughout the process of nomination, contracting, and credentialing and then we provide oversight and maintenance for the term of the contract.

And because we manage billions of dollars in medical cost annually, we can negotiate competitive rates with our network providers and partners — which drives more savings to you.

Careworks continually refines, updates and expands our network. We encourage potential clients to run data through our network to experience the superior coverage and savings available by accessing the Careworks network.

## The right provider is just a click away

Our online easy-to-use provider search tool helps our employers and their injured workers find the best – and closest – care, determining their location via address and ZIP code; there are also lookup options by provider name and specialty. Careworks can create provider panels for each employer location to simplify your injured workers' provider search process and support your efforts to give employees access to the most convenient and appropriate care.

## Custom and state certified network solutions

Careworks is experienced in providing client customized and state certified network solutions to the industry. We work with clients to create customized network solutions addressing specific needs whether it be related to specialties, regulatory concerns, or geographical challenges. Careworks also provides access to multiple state certified networks.

## Full administrative support and service

Navigating the workers' compensation process can be daunting, so our dedicated client services team is available to assist you and your employees. If an injured worker needs guidance on finding a qualified provider in their geographic area or needs a hard to find specialist, our client services team is here to help.

When questions arise about payments, our team can communicate with providers to help unravel complex issues with paperwork, treatment plans, negotiated rates and other issues.

## Measuring our value

Our experience in building and maintaining a national network of providers for the workers' compensation market means our customers get to the right provider at the right time and pay the right fees. The Careworks PPO serves a pivotal role in helping our clients return their injured employees back to health and productivity at the lowest overall cost.

## About Careworks

At the heart of any organization are its people. When one of your employees is out of work for illness or injury, Careworks is there, ready to help them on their return to health, work and productivity. By providing the right care and coordination solutions — from clinical case management to networks and support — along with the best treatment and cost oversight, we're driving better outcomes for your injured workers. And that means better outcomes for you.

*To learn more about our integrated and customized solutions, visit [CAREWORKS.COM](https://www.careworks.com)*