

Case management

From early assessment to case closure, Careworks' case managers will walk you through every step of the process.

A collaborative experience

Careworks' case managers work closely with the adjuster, injured worker and treating physician to select the most appropriate medical options and help expedite the delivery of all services. Whether it's a single task assignment, full field case management on your most complex cases or anything in between, our experienced case managers partner with the client to identify the most appropriate level of support on those claims where it will truly shorten durations and control costs.

Results you can see and feel

Efficiently assessing each condition, we get injured workers back to health, work and productivity up to 34% sooner. We deliver real results by:

- Promoting a prompt and appropriate return to work
- Coordinating appropriate medical treatment
- Identifying barriers to recovery and implementing solutions
- Building meaningful relationships with all parties
- Helping control claim costs
- Presenting risk prevention opportunities

Flexible solutions tailored to fit your needs

- **Telephonic case management:** Our telephonic case managers work closely with the injured worker, treating physician, employer and adjuster to ensure the best medical options are utilized. It is the most cost-effective means of assuring proper medical care coordination.

- **Task assignment:** When a targeted, limited face-to-face intervention is needed with the injured worker and/or provider, our experienced case managers can provide the assistance necessary to keep a claim on track.
- **Field case management:** For more complex cases that require direct contact with the patient, medical providers, and employer to ensure the case receives the right medical management and that all parties involved have a full understanding of the injured worker's progress. Our field case managers have extensive education and experience to ensure consistent, high-quality, face-to-face services for injured employees.

With you every step of the way

It starts with coordinating the appropriate type of care. But it's so much more than that. It's the satisfaction you feel knowing you have someone dependable to walk you through the process. No matter how complex.

About Careworks

At the heart of any organization are its people. When one of your employees is out of work for illness or injury, Careworks is there, ready to help them on their return to health, work and productivity. By providing the right care and coordination solutions — from clinical case management to networks and support — along with the best treatment and cost oversight, we're driving better outcomes for your injured workers. And that means better outcomes for you.

To learn more about our integrated and customized solutions, visit [CAREWORKS.COM](https://www.careworks.com)